

## British Institute of Cleaning Science Cleaning Operators Proficiency Certificate Scheme

This is to certify that

Marchand Annes

has been appointed to the position of ASSESSOR for the above scheme

Date 15 November, 2002

Assessor No: 14110211

Chief Executive





this is to certify that

Marchand Anners

was successful in examinations for Stage One of the certificate and that the tests completed were

AA1 Chemical competence

AA2 Machines: safe use and care

AA3 Storage of equipment

Al Mop sweeping

A2 Single solution mopping

A3 Two solution mopping

B1 Suction cleaning

C3 Window cleaning

D1 Dust, damp wipe, wash, polish application

D3 Cleaning toilets/sluices/urinals

Chief Executive

20 November 2002 C92575



## British Institute of Cleaning Science Cleaning Operators Proficiency Certificate

this is to certify that Marchand Anne

was successful in examinations for Stage Two of the certificate and that the tests completed weeks

A4 Buffing

A5 Spray cleaning

A6 Machine scrubbing and drying

A9 Bonnet mopping

A11 Scrubbing and drying with battery powered scrubber drier

A15 Cleaning of stairs, landings, balustrades and handrails

B2 Hot water extraction

C2 Wall washing

C4 Pressure washing

E3 Cleaning personal computers

E5 Cleaning telephones

Chief Executive

21 November 2002 C94795